



## GoodRx Offering Free Telehealth Appointments to Los Angeles Residents Affected by Wildfires

January 10, 2025

*Santa Monica-based GoodRx is helping its community by offering residents free online healthcare provider visits to refill lost medications or receive treatment for a variety of conditions*

SANTA MONICA, Calif.--(BUSINESS WIRE)--Jan. 10, 2025-- [GoodRx](#) (Nasdaq: GDRX), the leading prescription savings platform in the U.S., today announced it is offering free online healthcare provider visits to California residents impacted by the wildfires devastating Los Angeles County. Starting today, Angelenos can use the code **LA-GOODRX-CARE** to be seen by a licensed medical provider on [GoodRx Care](#) for a variety of conditions.

Hundreds of thousands of Californians have been impacted by the wildfires, which may prevent them from getting treatment for new or existing conditions. As a Santa Monica-based company, GoodRx is dedicated to making sure its community is taken care of. GoodRx Care can be used regardless of insurance status to get quick, affordable access to essential medication that may have been destroyed or left behind during evacuation. During the telehealth appointment, a licensed medical professional can refill existing medications and send them to a local pharmacy of the patient's choice for pick up.

"As someone directly impacted by the LA fires and co-founder of a company built in the heart of Santa Monica, it's important to me and everyone at GoodRx that we do our part to ensure those affected are able to access their medications and manage their health during this time," said Doug Hirsch, co-founder of GoodRx. "We want anyone who has been displaced during the fires to be able to get the care they need, including emergency refills for medications that may have been damaged or left behind."

GoodRx Care can also be used for fast and easy treatment of a variety of conditions, such as the flu, UTIs, and more. In addition, residents can find quality information from healthcare professionals on relevant health topics at [GoodRx Health](#).

For Angelenos who have evacuated and are displaced, GoodRx is offering the following tips:

- **Accessing emergency refills:** Most insurance companies allow for [emergency refills](#) or a one-time override if you're early on your refill.
- **Saving on emergency refills:** If your insurance company won't cover another refill because it's too soon - or you don't want to go through the hassle of the authorization process - you can use cash to purchase your medication quickly. With GoodRx, you can save up to 80% on your prescription.
- **Switching pharmacies if needed:** If the fires have caused your local pharmacy to delay operations, or you've evacuated, you can [transfer your prescription\(s\)](#) to another pharmacy.

For more information and for offer terms and conditions, please visit [GoodRx.com/Care](#)

### About GoodRx

GoodRx is the leading prescription savings platform in the U.S. Trusted by more than 25 million consumers and 750,000 healthcare professionals annually, GoodRx provides access to savings and affordability options for generic and brand-name medications at more than 70,000 pharmacies nationwide, as well as comprehensive healthcare research and information. Since 2011, GoodRx has helped consumers save over \$75 billion on the cost of their prescriptions.

*GoodRx periodically posts information that may be important to investors on its investor relations website at <https://investors.goodrx.com>. We intend to use our website as a means of disclosing material nonpublic information and for complying with our disclosure obligations under Regulation FD. Accordingly, investors and potential investors are encouraged to consult GoodRx's website regularly for important information, in addition to following GoodRx's press releases, filings with the Securities and Exchange Commission (the "SEC") and public conference calls and webcasts. The information contained on, or that may be accessed through, GoodRx's website is not incorporated by reference into, and is not a part of, this press release.*

### Forward-Looking Statements

This press release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. All statements contained in this press release that do not relate to matters of historical fact should be considered forward-looking statements, including without limitation statements regarding GoodRx Care's charitable endeavors related to natural disasters and/or other promotional opportunities provided by GoodRx to certain residents impacted by natural disasters. These statements are neither promises nor guarantees, but involve known and unknown risks, uncertainties and other important factors that may cause our actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements, including, but not limited to, risks relating to our ability to achieve broad market education and change consumer purchasing habits; changes in medication pricing and pricing structures; our reliance on a limited number of industry participants; and the important factors discussed under the caption "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2023, and our other filings with the SEC. Any such forward-looking statements are based on current expectations, projections and estimates as of the date of this press release. While we may elect to update such forward-looking statements at some point in the future, we disclaim any obligation to do so, even if subsequent events cause our views to change.

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